**Monroe County Resource List**

***\*Area code (423), unless noted otherwise\****

**Important Phone Numbers**

Any Emergency 911

Ambulance 442-4357

City of Madisonville 442-9416

County Court Clerk 442-2220

County Election Office 442-2461

County Health Department (Monroe) 442-3993

County Mayor 442-3981

Circuit/ Criminal Court 442-9538

County Juvenile Court 442-5631

County Probate Court 442-2396

County Sessions Court 442-9537

County Sheriff Department 442-3911

Dept. of Children’s Services 442-3641

Dept. of Human Services 442-7403

East TN Regional Health 865- 546-9221

East TN Human Resources Agency 865-408-1775

Madisonville Fire Department 442-2212

Madisonville Police Department 442-2268

Madisonville Public Library 442-4085

**Alcohol, Drugs, Mental Health**

AA Hotline 499-6003

Agape Outreach Homes 865-689-4871

Bradford Health 865-693-9326

Chota Community Health Services 442-2622

Drug Helpline 1-800-662-4357

Helen Ross McNabb Center 1-800-255-9711

(Children & Adults)

House that Mercy Built 423-295-5434

Lifeline Peer Project 865-321-7107

National Alliance on Mental Illness 1-800-771-5491

National Suicide Prevention 1-800-273-8255

Renaissance Recovery Group 865-474-1299

TN Dept. of Mental Health &

Substance Abuse Services 615-532-7803

Tennessee Redline 1-800-889-9789

Tennessee Tobacco Quit Line 1-800-784-8669

The Jason Foundation 1-800-273-8255

The Trevor Project 1-866-488-7386

True Purpose Ministries 865-681-4861

24/7 Mental Health Crisis 855-274-7471

**Breastfeeding**

Monroe County BF Peer Counselor 442-3993

La Leche League 1-800-525-3243

National Breastfeeding Hotline 1-800-994-9662

Tennessee Breastfeeding Hotline 1-855-423-6667

**Child Support**

Child Support Office (Monroe) 423-479-8144

**Children, Teen, & Adolescents**

Boys & Girls Club 442-6770

CASA of East TN 442-2750

Camelot Care Center 865-481-3972

Early Head Start & Head Start 442-3722

Childcare Inc 442-5612

TN Baptist Children’s Homes 353-1016

TN Early Intervention System 1-800-852-7157

**Domestic Violence/ Abuse**

Child Abuse Hotline 1-877-542-2973

Community Health of East TN 865-562-1156

Crisis Center for Women 865-988-7867

Family Crisis Center 865-637-8000

Family Violence Helpline 521-6336

Harbor Safe House 476-3886

The HOPE Center 745-5289

Safe Haven Center 865-558-9040

Monroe STOPe 519-1232

National Domestic Violence Hotline 1-800-799-7233

Rape and Sexual Abuse Center 1-800-879-1999

TN Domestic Violence Helpline 1-800-356-6767

Parent Helpline 1-800-244-5373

United Way Crisis Hotline 211

YWCA Knoxville & Tennessee Valley

*Main* 865-659-5630

*Spanish Services*  865*-*523-6126

**Family Services**

American Red Cross 865-584-2999

Catholic Charities of East TN 865-524-9896

Douglas Cherokee 442-3769

Families First 442-7403

Feed My Sheep 625-3130

Four Paws Food Pantry 865-816-0654

Good Samaritan 865-986-1777

Good Shepard Center 420-8888

Habitat for Humanity 442-8886

Hands of Mercy Food Pantry 865-717-9883

Hope Resource Center 865-525-4673

Mid-East Community Action Agency865- 986-5212

National Hunger Hotline 1-866-348-6479

National Parent Hotline 1-855-427-2736

Nurture the Next 888-383-0994

24 Hour Parent Hotline 1-800-356-6767

Pregnancy Resource Center 865-977-8378

Relative Caregiver Program 1-866-735-8752

Salvation Army 865-986-1692

Second Harvest Food Bank 865-521-0000

Shoal Creek Baptist Food Pantry 519-5711

SNAP (Food Stamps) 442-7403

Tennessee Family Support Program 664-5120

TN Respite Coalition 615-269-8687

TN Valley Coalition to End Homelessness

1-877-488-8234

UT Extension Office

Family & Consumer Sciences 865-974-7384

**Healthcare Coverage/ Services**

BlueCare 1-800-468-9698

CoverKids 1-866-620-8864

DentaQuest 855-418-1622

TennCare 1-800-342-3145

TennCare Connect 855-259-0701

TennCare Solutions 1-800-878-3192

TennCare Select 1-800-263-5479

Tennessee Disability 1-800-640-4636

United Health Care 1-800-842-8000

**Dental Services**

DentaQuest

(21 & Under, TennCare/Cover Kids) 855-418-1623

Remote Area Medical 865-579-1530

Smile on 60+ 800-509-6055

TN Wesleyan University Dental 420-1234

**Other**

AIDS 1-800-525-2437

American Diabetes Association 1-800-342-2383

American Job Center 745-2028

Center for Disease Control 1-800-344-7423

ETHRA Public Transit 1-800-232-1565

Family Assistance Service Center 866-311-4287

Fresh Start Ministries 271-8360

Mobile Crisis 539-2409

Poison Control Center 1-800-222-1222

Social Security 1-800-722-1213

Sweetwater Housing Authority 337-6224

TN Housing Agency 865-594-6696

Transportation 1-800-671-4018

WIC 442-3993

**HEALTH DEPARTMENT SERVICES**

***Adult Health***

Services include:

* Blood pressure screenings & education
* Immunizations
* Breast & cervical cancer screenings

***Child Health***

***Child Health***

Services include:

* Physical exams (EPSDT)
* Health screenings
* Immunizations

*Screenings are available to assure normal development and to detect any medical conditions for children from birth to age 21. The health department strongly recommends regular checkups. Appropriate referrals for medical services are made to ensure all children are as healthy as possible.*

***Community Health Access and Navigation in Tennessee (CHANT)***

*Provides free and voluntary care coordination services to TennCare enrolled pregnant and postpartum women, children, and children with special health care needs from birth to age 21.*

***Immunizations***

*Immunizations provided for children include:*

* Polio, diphtheria, whooping cough, tetanus; measles, mumps, rubella (MMR), Haemophilus (meningitis), Hepatitis B
* Flu and pneumonia vaccines; tetanus boosters are also given

***Communicable Disease Control***

***Infectious Disease Control:*** *The health department collects and provides information on diseases in the community, investigates and monitors outbreaks, and keeps the community safe through investigation, early detection, and early intervention of diseases that can harm the public.*

***Sexually Transmitted Disease Control:*** *The health department provides confidential testing, treatment, and partner notification for sexually transmitted diseases including HIV/AIDS.*

***Tuberculosis Control:*** *Diagnosis, treatment, and follow-up services for patients with tuberculosis, and their contacts are provided at the health department.*

***General Environmental Health***

*Environmentalists inspect food service establishments, hotels/motels, public swimming pools, schools, child care facilities, camps, and tattoo/body piercing businesses. Inspections monitor safety and sanitation standards, as well as compliance with the Non-smoker Protection Act. Food borne outbreaks are also monitored. In addition, Environmentalists facilitate rabies vaccination clinics, and conduct rabies and West Nile Virus investigations.*

***Health Education***

*A health educator works with individuals and groups to provide information on a variety of topics related to a healthy lifestyle. Special emphasis is given to tobacco and teen pregnancy prevention, obesity, rape prevention, and diabetes control.*

***Women’s Health***

***Family Planning***

*Patients receive a complete physical exam and all appropriate lab tests. Patients are also taught about birth control and may be supplied with birth control methods. Many contraceptive problems can also be treated at all local health departments.*

***Nutrition***

*A nutritionist is available to teach individuals or groups proper nutrition for everyday living. Registered dietitians counsel individuals with special dietary needs such as diabetes, hypertension, and weight management.*

***Prenatal Services***

*Pregnancy testing, presumptive eligibility screening for TennCare, and referrals for prenatal care are available at all local health departments. Breastfeeding counseling and education are also available.*

***Women, Infants, and Children (WIC)***

*Supplemental program that provides vouchers to purchase nutritious foods (cheese, milk, cereals, beans, etc.) for women who are pregnant, breastfeeding, and to children under the age of 5 who are at risk of poor growth and meet income guidelines. Breastfeeding classes and support are available to all new mothers.*

***Vital Records***

*Certified copies of birth certificates for persons born in Tennessee can be obtained at a cost of $15 per copy. Certified death certificates can also be obtained at a cost of $15 each.*

**Monroe County, TN**

**Resource List 2022**

Monroe County Health Department

**3469 New Highway 68**

**Madisonville, TN 37354**

**Phone: (423) 442-3993**

**Fax: (423) 442-9468**

**Hours: Monday-Friday 8:00am-4:30pm**



This institution is an equal opportunity provider.